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Town of Berry
Dane County, Wisconsin

Proposal for Residential Waste & Recycling Services

June 9th, 2025

Brenda Kahl –
Town Clerk

Narrative for The Town of Berry: Curbside Waste and Recycling Services Proposal

20 years ago, Pellitteri Waste Systems set out to find the first municipality to entrust us in providing fully-automated curbside trash and recycling services. Today, we continue to serve that same community who was willing to let us show that we could do it. Over the span of 20 years, Pellitteri has more than proven our ability to provide this service. Our focus has shifted from showing that we can, to showcasing what makes us an industry leader. And as a result, Pellitteri Waste Systems now services over 80,000 households.

- To date, we have implemented fully-automated residential refuse and recycling service systems in over 40 municipalities and 60 private homeowner associations.
- Of the 40 municipal curbside residential contracts awarded since inception of our program, we have a **100% renewal rate**. Pellitteri has **never** lost a municipal customer and it's something we're very proud of!
- Many of our municipalities have opted within the first 18 months of a 5-year contract, to amend their terms to a 10-year contract to take advantage of our services at more favorable rates. This is an option made available in recent years to extend additional cost savings to customers who value superior service with long term and stable pricing.
- Pellitteri Waste Systems was also selected to receive and sort the City of Madison's recycling for their 273,000 residents, while also being the exclusive waste hauling company for Dane County, servicing County-owned facilities and parks for the last 20-plus years.

Meeting the needs of our customers has always been the top priority at Pellitteri Waste Systems, which is why we are pleased to offer our '**customer first**' services to the Town of Berry and its residents.

In addition to our 'customer first' service approach, there are many aspects of Pellitteri Waste Systems that truly set us apart in our industry:

- Being a local family-owned and operated company for over 45 years allows us to offer your community a personalized family-to-family approach. This approach, along with our 170 employees and 90 trucks, benefits all our residential customers by providing unmatched service and response to meet each residents' individual needs.
- We own and operate a state-of-the-art recycling material recovery facility (MRF), Kipp Street Station, and we are devoted to helping our customers increase the number of items and materials that can be recycled instead of filling up a landfill. This leads to solutions for our customers that are environmentally and fiscally responsible. Managing our own processes also enables us to accept items you would not be able to recycle elsewhere such as milk cartons, properly prepared shredded paper, and pots & pans. Another benefit to partnering with Pellitteri is our ability to accept bagged recyclables, a program that has been discontinued by most other waste haulers in Wisconsin. Last, but certainly not least, we are proud to say we have never intentionally sent recyclable glass to a landfill, something that is disappointingly common in our industry.
- ***Pellitteri Data Destruction*** is trusted by numerous municipalities and commercial customers to handle the confidential document destruction servicing of their organizations by our industry leading NAID AAA-rated service – a service that recycles over 99% of materials handled.

Partnering with a family-owned and operated business does make a difference!

Our Mission

To continue the Pellitteri family business's tradition of service by promptly responding to customer needs, offering individualized solutions, effectively communicating and following through. These solutions will be environmentally and fiscally responsible. Our commitment to safety, professionalism, and personal growth will foster an environment which benefits our team, clients and community.

Our Business Values

- Be honest and truthful in all matters.
- Treat all people as we want to be treated.
- Work safely.
- Be good stewards of our environment.
- Follow all rules and regulations.
- Be friendly and positive, promote a spirit of excitement.

Pellitteri Waste Systems is a full-transparency company with **owners who actually live in Dane County** and proudly put their family name on the business. There is a lot at stake personally when your name is on the trucks, and you are raising a family within the markets you are servicing. As you can see, Pellitteri Waste Systems is committed to staying family owned for generations to come!

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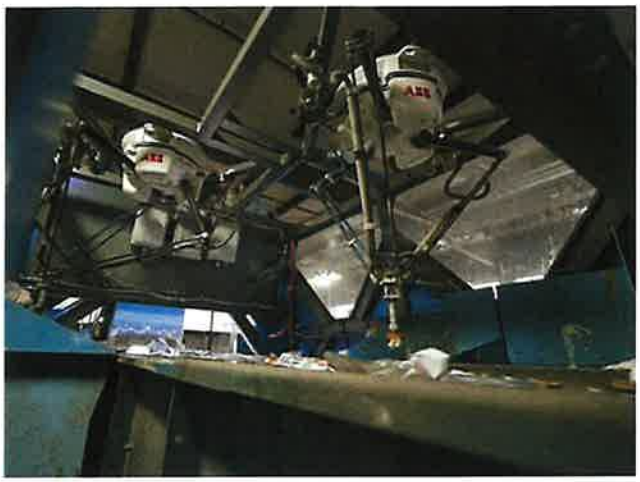
Value Added Benefits from working with a Family-Owned Company

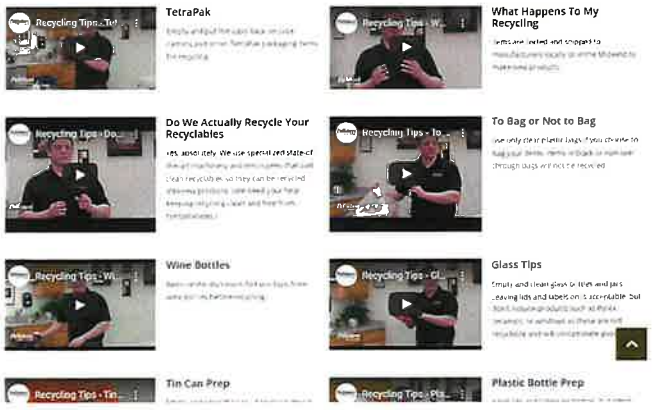
- Website page dedicated specifically to the Town of Berry residents with holiday notices, collection calendars, bulk item pick-up pricing, a recycle right tool, many FAQ's and interaction through social media platforms (example on Page 19).
- A fully-staffed customer service team dedicated to assisting the Town of Berry residents and administration with anything they may need. We want to receive and answer resident calls directly, as we feel it's the best way to serve the community. We can be more involved, reduce response times, and take the onus of handling these questions and/or concerns off the Town staff! We're proud to offer:
  - Unmatched response time with all inquires
  - Numerous reuse and recycling options given prior to setting up 'bulky item' pick-ups.
  - Education of new residents on cart program and collection schedules.
- We have included testimonials from some of our current municipalities who speak to the value of working with a live, fully-staffed team. No need to sit on hold to get a person on the phone. Our staff has a direct line of communication with all departments who service your community, streamlining communications for any unexpected changes or requests.
- Coupons for our other services on the annual residential service calendars provided as a PDF.
- Website and email notification of Holiday service day changes. Residents are encouraged to sign up for our email notices on our website and/or download the new Pellitteri mobile app.
- Prompt and timely reporting for Town staff.
- **Download Pellitteri's New Mobile App!:**
  - Shows your specific collection schedule
  - Weekly reminders to get cans out that you can sync to your personal calendar
  - Real time updates for holidays and inclement weather.
  - Searchable recycling database

Our Ongoing Efforts to Reduce Waste



With the constant evolution of technology, we continue to make strides by implementing equipment to automate processes and minimize the number of recyclables getting through our system and not being recognized accordingly. State-of-the-art robotic arms that assist in the sorting efforts with pinpoint accuracy to ensure the efforts of the public are not going to waste by having clean recyclables discarded as trash.

We continue to expand our fleet of trucks to include compressed natural gas (CNG) vehicles to take advantage of the abundant American-generated natural gas and the growing number of CNG stations – including those popping up at landfills around the country where the gas given off from trash is converted into truck fuel.



In addition to offering free guided tours of our MRF, Kipp Street Station, we back up our commitment to recycling by producing videos on recycling tips to help educate residents to minimize contamination. Our goal is to minimize any confusion on recycling by continuing to educate the public on the proper ways to recycle while minimizing contamination; we currently offer almost 40, 1-minute videos with recycling tips for your residents, along with a 7-minute video showing you what happens to your recycling once it arrives at the recycling facility.

Pellitteri Waste Systems' Ongoing Recycling Efforts

We are always looking at ways to increase the value of recyclables and produce a clean product that processors can use. Our track record of innovation supports our desire to constantly revolutionize our processes. We have always been open to programs brought to us by our communities, which we would welcome from the Town of Berry should you decide to partner with Pellitteri Waste Systems.

- We have added technology to our system that will further separate smaller OCC boxes from the mixed paper stream to be properly placed into the OCC stream. Previously a larger percentage of these smaller boxes were being recycled in the Mixed Paper stream which means they were only able to be turned into tissue paper, essentially making them end of life products. By investing in technology to move these boxes into the OCC stream, it increases the percentage of OCC and ensures the OCC is turned into cardboard boxes that can be recycled multiple times.
- We have also added more sorting technology to further enhance the plastic sorting capabilities at our MRF. This project focused on capturing more of the recycling containers that are not properly prepared. For example, a PET bottle that has more residue within the bottle than the previous system could handle would be discarded as residual. Through upgrades, we are attempting to capture that PET bottle and keep the residual trash down, lowering the costs associated with residual.
- Additionally, we received a grant from the Paper Cup Institute to implement and promote paper cup recycling within our curbside program. This has allowed us to add hot and cold paper cups to our list of accepted recyclables. Stop throwing away those Starbucks cups, we have a home for them now!
- And as of THIS YEAR… **Pizza Boxes** are now completely recyclable!! And yes, even with a little grease and cheese on them!

General Collection Information

We appreciate the opportunity to submit our proposal to the Town of Berry to provide curbside trash and recycling services for your community.

We believe that our dedication to recycling leads to innovation and higher levels of servicing to our customers. This is evidenced by our expanded list of recyclables allowed for collection. Materials like pots and pans, small appliances, paper cups, bagged shredded paper, etc. are unique to the residential recycling program we offer. Our successful track record of implementing and servicing curbside automated cart systems, along with our continued efforts to fine-tune the cost-effectiveness of our programs leads to long-standing and beneficial relationships for all.

More than ever, homeowners are shopping with a scroll and a click online instead of in local brick-and-mortar stores. Low-cost same-day shipping deals and the convenience of shopping from home have propelled the growth of e-commerce. We have seen this bump in recycling volume at the curb. Fifteen percent increases in recyclables at the home level have been realized and are also influenced due to the increase in work from home options offered.

The acceptable industry standard for contaminants in recyclables is 10%. If recyclables collected in the Town of Berry exceed 10% contamination, Pellitteri will have the right to assess excess contamination costs from the Town. This will be done by way of an exclusive sort of the Town's recyclables.

The pricing that follows is contingent upon Pellitteri Waste Systems being awarded both trash and recycling collection, with services starting January 1st, 2026.

In an automated collection system, carts need to be placed within 2 feet of the curb, not blocked by any object, and not within four feet of a mailbox, tree, car, another cart or any other object on either side.

Our residential trucks are equipped with GPS systems and cameras that allow Pellitteri Waste Systems to better resolve resident concerns pertaining to perceived service inconsistencies. In addition, we employ a fully staffed customer service team, which offers the ability to speak with **live staff** in case of any extra service needs. These representatives are trained to manage calls directly from the residents of the Town of Berry to make sure any inquiries are resolved in a timely and acceptable manner. All correspondence is logged into our CRM system to document communications from your residents. We are happy to provide copies of the reporting logs upon request.

AUTOMATED REFUSE COLLECTION SPECIFICATIONS

Refuse collection will occur via each resident utilizing a Pellitteri-owned trash cart. Pellitteri Waste Systems will empty these carts every week provided carts are placed curbside on their scheduled days. Carts must be placed in an accessible curbside position (within two feet of street) before 6:00 am on the scheduled days. If no refuse cart is curbside on their scheduled pickup day, when we arrive for pickup, no refuse will be picked up for that week.

Proper preparation of cart includes the cart being placed in an accessible location for the truck (i.e., not behind or within four feet of recycling cart, parked cars, mailboxes, or other obstructions). Carts should not be overloaded; the lids should be completely shut to keep the contents inside.

Additional trash that will not fit in a full cart can be placed in a plastic bag(s) next to the trash cart - provided the homeowner has called Pellitteri and prepaid for the additional bag(s).

Pellitteri will replace any carts damaged due to driver negligence. Any carts lost, stolen or damaged for any other reason will have to be replaced by the resident at a current cart replacement cost of $75, and is subject to an annual escalator.

Refuse does NOT include hazardous materials such as chemicals, explosive waste, lead acid batteries, and LITHIUM-ION batteries. Electronics such as cell phones, TV's, computers, etc. are also not accepted.

AUTOMATED RECYCLABLES COLLECTION SPECIFICATIONS

"All-In-One" recycling shall include newspaper, corrugated cardboard (**Including pizza boxes!**), mixed paper, magazines, junk mail, brown craft bags, milk cartons, paper cups, chipboard, aluminum cans, steel cans, pots & pans, tin cans, rinsed glass bottles and jars, and plastic containers 1-7 (please reference the expanded recycling sheet on page 21 for a more comprehensive list of materials allowed and their specific preparation for collection).

We will provide an annual list of accepted single stream recycling materials as a PDF to the Town for their use and provide this information on our dedicated webpage for Town of Berry residents at pellitteri.com.

Recycling collection will occur every other week via each resident utilizing a Pellitteri-owned carts. Pellitteri Waste Systems will empty these carts provided carts are placed curbside on their scheduled day. Carts must be placed in an accessible curbside position (within two feet of street) before 6:00 am on scheduled day. If no cart is curbside when we arrive for pickup on the scheduled pickup day, no recyclables will be picked up for that week.

Proper preparation of cart includes the cart being placed in an accessible location for the truck (i.e. not behind or within four feet of refuse cart, parked cars, mailboxes or other obstructions). Carts should not be overloaded; the lids should be completely shut to keep the contents inside.

Additional recyclables that will not fit in a full cart can be placed in clear plastic bag(s) next to the recycling cart - provided the homeowner has called Pellitteri and prepaid for the additional bag(s). We will accept bags up to 32 gallons in size no heavier than 50 lbs. Pricing is provided in the attached bulky item price list.

Pellitteri will replace any carts damaged due to driver negligence at no cost to the resident. Any carts lost, stolen or damaged for any other reason will have to be replaced by the resident at the current cart-replacement cost of $75. This cost is subject to an annual escalator.

Recycling does NOT include hazardous materials such as chemicals, aerosol cans, explosive waste, lead acid batteries, and LITHIUM-ION batteries. Electronics such as cell phones, TV's, computers, etc. are also not accepted.

** Please reference **our New Mobile App!** Pellitteri has a brand-new mobile app with a searchable recycling database, showing Town resident's collection schedules, service reminders and the option to sync to your personal calendar! **

- The Town will have the option to convert to a 10-year term within the first 18 months of the contract.
- Our quote includes all taxes and surcharges as of June 1st, 2025. Pellitteri Waste Systems will be reimbursed for any additional expenses created by any new or amended laws, statutes, or ordinances that add new or increased environmental taxes or fees or required mandatory collection and/or disposal of refuse or increased rates by the Landfill or MRF other than the manner described in this proposal.
- Pellitteri reserves the right to use any landfill.
- Fuel surcharge only applicable if fuel costs surpass $4.00/gallon. Fuel surcharge table outlined on page 24.
- The Town of Berry will give Pellitteri trucks access to any household covered under this contract and will not hold Pellitteri responsible for any damage to roads required to be used for servicing households covered under this contract. The Town of Berry will secure and provide indemnification to Pellitteri from damage to roadways from normal wear and tear in all private roads, alleys or driveways as well as any abutting landscape.
- The Contractor shall not be liable for any claims of liability resulting from the negligence or willful misconduct of the Town, its agents, or employees.
- In the event the Contractor is delayed in or prevented from performing its obligations hereunder, whether in whole or in part, by reason of or as a result of any force majeure, the Contractor shall be excused from performing such obligations during such force majeure. The term force majeure as used herein means acts of public enemies, blockades, wars, insurrections, governmental restraints, whether Federal or State, civil or military, civil disturbances, explosions, labor strikes not involving the Contractor, the inability to obtain necessary materials, including fuel, tires and supplies, and such other causes which are beyond the control of the Contractor.
- We will investigate and respond to any perceived missed collections or incidents within one business day (typically same day) and will provide resolution. Our fleet is equipped with GPS & video to help expedite these scenarios. A report of missed collections and incidents will be provided to the Town upon request.
- When a designated collection day is scheduled for pickup on a holiday, any remaining service days will be pushed back one day for the remainder of the week.

Proposal Specifications/Terms
Continued...

- Additional trash and/or recyclables that will not fit in a full cart can be placed in bags next to the cart, provided the homeowner has called Pellitteri and prepaid for the additional bag(s). Additional recycling must be placed in clear bags. We will accept bags up to 32 gallons in size no heavier than 50 lbs. Additional bags will be charged on a per-bag basis (see attached pricing on page 14). Residents may request an additional trash or recycling cart for an annual pre-paid fee paid to Pellitteri directly.

- Contractor reserves the right to reject service to any waste or recycling carts that are improperly prepared or overloaded. Contractor will mark/label carts with a cart tag/notification to let resident know. Cart tag example provided on page 23.

- No letter of credit or performance bond included.

- Public streets in the Town are suitable for the Contractor's vehicles used in the collection of refuse and recyclables. If the Town prohibits the Contractor from operating its collection vehicles on a public street, the Contractor shall not be required to collect on such street.

- Our regular office/customer service hours are Monday though Friday 8:00 AM – 4:30 PM. We also have an after-hours answering service.

- If awarded the business, Pellitteri will be delivering new carts to all residents. The standard trash cart size will be a 96-gallon cart, and the standard recycling cart size will be 96-gallon, with the residents having the option to choose a 64-gallon cart prior to delivery. Carts will remain property of Pellitteri at the end of the contract.

- Any resident that wants to exchange their trash or recycling cart for a different size cart after initial cart delivery, may do so but will be subject to a $47 swap out fee. This charge is subject to an annual escalator.

- Pellitteri's transition and rollout plan for new cart delivery is outlined on pages 16-18.

- All non-base or additional services (additional dumpsters, increased service, special events, etc.) are subject to an additional cost and annual escalator.

- This proposal in its entirety will become part of the contract with the Town of Berry.

- If the Town desires, we will hold **one free shred event** per year for the residents of the Town of Berry. This would be held on a weekday in a "non-winter" month at a specified location during the afternoon or early evening. The Town would be responsible for promoting the event and would need to provide staff to aid in the handling of material. Requests for event will need to be made 8 weeks in advance to secure a shred truck and give sufficient time for the Town to promote the event to the residents.

Bulk Item Pick-up Program

- Our Bulky Item collection service is offered as a "pay as you go" a-la-cart program. The additional collection of Bulky Items, Household Appliances, and Construction/Demolition Debris must be ordered and prepaid for by Town residents on an individual basis.

- Households with Bulk Items must contact Pellitteri Waste Systems prior to pick up and prepay for disposal by check, cash, or credit card. Those large items will be included in the next available scheduled large item pickup. Items must be at the curb or end of driveway on the scheduled pickup day by 6am. All large household items must be no more than five (5) feet from the street. Large household items needing special pick up is available weekly.

- Please refer to Bulky item pricing schedule (on page 14) for a list of items and pricing for these items.

- Should the Town be interested, Pellitteri offers a Town-wide, curbside, bulky item clean-up event. Cost would be $195/hour and $60/ton and subject to an annual escalator plus any applicable fuel surcharges.

- BULK ITEM CLEAN UP EVENT: If the Town would be interested in hosting a bulk item clean up event for Town residents, Pellitteri can provide roll-off dumpsters for said event at the rate of $278/haul, $55/ton disposal, with a $150/dumpster delivery fee. Pricing subject to annual escalator and any applicable fuel surcharges.

Annual Pricing Options:

NEW - PELLITTERI PROVIDED CARTS

Pricing per household is indicated below as a monthly cost. The below costs include all current government surcharges/ fees as of June 1st, 2025. Any new households built will be billed on the invoice following the delivery of new carts.

FEE SCHEDULE: 5-year & 10-year Options:

Monthly cost per household based on new Pellitteri Provided carts

Weekly Trash and Every Other Week Recycling

	5-year Trash	5-year Recycling	5-year TOTAL	10-year Trash	10-year Recycling	10-year TOTAL
2026	$15.20	$7.10	**$22.30**	$14.70	$6.60	**$21.30**
2027	$15.73	$7.35	**$23.08**	$15.18	$6.81	**$21.99**
2028	$16.28	$7.61	**$23.89**	$15.67	$7.04	**$22.71**
2029	$16.85	$7.87	**$24.72**	$16.18	$7.26	**$23.44**
2030	$17.44	$8.15	**$25.59**	$16.71	$7.50	**$24.21**
2031				$17.25	$7.74	**$24.99**
2032				$17.81	$8.00	**$25.81**
2033				$18.39	$8.26	**$26.65**
2034				$18.99	$8.52	**$27.51**
2035				$19.60	$8.80	**$28.40**

- The Town has the option to go from the 5-year term to the 10-year term within the first 18 months of the contract.
- Pricing includes (1) 2-yard trash dumpster with EOW service, and (2) 96-gallon recycling carts serviced EOW placed at the Town Hall.
- Any additional cans, carts, or increase in service levels are subject to additional costs.
- Additional trash or recycling that will does not fit in a full cart can be placed in bags (clear plastic for recycling) next to the carts - provided the homeowner has called Pellitteri and prepaid for the additional bag(s). We will accept bags up to 32 gallons in size no heavier than 50 lbs. Pricing is provided in the attached bulky item price list.
- Any residents that would like an additional trash or recycling cart, the annual cost would be $180, and the resident will be invoiced in advance for this additional service. This cost is subject to annual escalators in subsequent years.

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Pre-Arranged Bulky Item Pricing

Households with Bulky Items must contact Pellitteri Waste Systems prior to pick up and prepay for disposal by check, cash, or credit card. Those large items will be included in the next available scheduled large item pickup. Items must be at the curb or end of driveway on the scheduled pickup day by 6am. All large household items must be no more than five (5) feet from the street. Large household items needing special picked up is available weekly.

White Goods, Electronic Waste (collected at individual residences) and Other Bulk Items:

ITEM	2026	2027	2028	2029	2030	2031	2032	2033	2034	2035
White Goods without refrigerants	$60.00	$61.00	$62.00	$63.00	$64.00	$65.00	$66.00	$67.00	$68.00	$69.00
White Goods, with refrigerants	$70.00	$71.00	$72.00	$73.00	$74.00	$75.00	$76.00	$77.00	$78.00	$79.00
Car Tire, without rim	$33.00	$34.00	$35.00	$36.00	$37.00	$38.00	$39.00	$40.00	$41.00	$42.00
Truck Tire, without rim	$38.00	$39.00	$40.00	$41.00	$42.00	$43.00	$44.00	$45.00	$46.00	$47.00
Additional Refuse, per cubic yard	$28.00	$29.00	$30.00	$31.00	$32.00	$33.00	$34.00	$35.00	$36.00	$37.00
Additional 30-Gallon Bag Refuse/Recycling	$5.00	$5.00	$5.00	$5.00	$6.00	$6.00	$6.00	$6.00	$6.00	$6.00
Construction and Demolition Waste/cubic yard	$40.00	$41.00	$42.00	$43.00	$44.00	$45.00	$46.00	$47.00	$48.00	$49.00
Furniture, fixtures, other	$46.00	$47.00	$48.00	$49.00	$50.00	$51.00	$52.00	$53.00	$54.00	$55.00
Electronics, Computers	$53.00	$54.00	$55.00	$56.00	$57.00	$58.00	$59.00	$60.00	$61.00	$62.00
Cart swap out fee	$47.00	$48.00	$49.00	$50.00	$51.00	$52.00	$53.00	$54.00	$55.00	$56.00

Please note: The above list of Bulk Items is just a sample of some of the more commonly picked up items and does not show the full extent of items available for pick up. Additional items such as mattresses and box springs (must be bagged), carpeting, grills, toilets and lawn mowers are all available for pick up as well.

Full Price list for bulk items will also be available on the dedicated Town of Berry page on our website!

Pellitteri does not offer pick up for car batteries, motor oil, and other hazardous materials.

Municipal References

The list below is just a small sampling of communities you could call for a reference. Please feel free to call or email any of our references, as they will be happy to talk about the level of service we provide for the communities we serve. For a more robust list of areas we serve, please reference page 25 in this proposal.

Municipality	Years Serviced	Contact Name	Address	Phone Number	Email
City of Fitchburg	01/01/2009 to Present	Ben Schulte	5520 Lacy Road Fitchburg, WI 53711	(608) 345-9628	ben.schulte@fitchburgwi.gov
SERVICES:	Weekly trash, EOW recycling, bulk item pick-up, recycling center service, yard waste & brush collection				
City of Middleton	01/01/2010 to Present	Ben John	7426 Hubbard Ave Middleton, WI 53562	(608) 821-8381	bjohn@cityofmiddleton.us
SERVICES:	Weekly trash, weekly recycling, bulk item pick-up, recycling center service				
City of Sun Prairie	04/01/2016 to Present	Jackie Stroller	300 East Main St Sun Prairie, WI 53590	(608) 825-0714	jstroller@cityofsunprairie.com
SERVICES:	Weekly trash, weekly recycling, bulk item pick-up, recycling center service, yard waste				
City of Monona	01/01/2024 to Present	Dan Stephany	5211 Schluter Rd Monona, WI 53716	(608) 222-2525	dstephany@ci.monona.wi.us
SERVICES:	Weekly trash, EOW recycling, bulk item pick-up				

General Specifications – Transition plan and new cart roll-out.

Should the Town of Berry elect to move forward with Pellitteri Waste Systems, here's a summary outlining how our transition plan would work…

We are quoting a standard 96-gallon trash cart and a standard 96-gallon recycling cart. If the Town desires, residents will have the option of choosing a 64-gallon cart for trash and/or recycling.

Pellitteri will draft a mailer (example shown on pages 17-18) which allows residents to choose trash and recycling cart sizes. Once we have the resident list, we will send out the mailer to ensure every resident has the option to choose a different cart size.

** After the initial carts are delivered, any resident that requests a different cart size will be charged a $47.00 swap out fee.

The carts will be delivered prior to the contract start date. Each recycling cart will have a packet of information outlining important information regarding the new collection system (example included) – including a map showing their service day for trash and recycling.

Pellitteri and the Town of Berry will agree on a staging area to receive all the new carts before they're delivered to the residents.

Pellitteri will deliver new carts curbside and hang a packet of information inside each recycling cart showing maps, pick-up dates, additional resources and contact information. (please see the "sample cart packet" for an example of information included.)

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Sample Mailer

(Mount Horeb example shown below)

*** Please note: the mailer example listed on the following two pages are just for reference. Any dates, pricing, cart sizes, and general information are all subject to change ***

THE CARTS ARE COMING!

Pellitteri Waste Systems will become the Village of Mount Horeb's trash and recycling collection service provider, effective January 1st, 2024. Please respond by October 2nd to change from the 95-gallon standard cart sizes.

Starting January 2024, Pellitteri Waste Systems will begin the collection of trash and recycling in the Village of Mount Horeb. You will be receiving a new set of trash and recycling collection carts in December 2023. Please review this flyer to determine which cart size(s) best suits your household's needs. If you choose to have carts different from the standard sizes (95-gallon trash and 95-gallon recycle), you will need to complete the form on the back of this flyer and return it to Pellitteri Waste Systems no later than October 2nd, 2023.

Will I Be Receiving New Trash and Recycling Carts?
Yes, you will receive new trash and recycling carts in December from Pellitteri Waste Systems. Waste Management will remove their carts after their last service in December (the exact date is to be determined). You will receive a 95-gallon trash and a 95-gallon recycling cart from us. If you would prefer a 65-gallon trash and/or recycling cart, please fill out the form on the back page and mail it in by October 2nd, 2023.

Do I Have to Pay for the Carts?
You will not be charged for the carts you receive in December 2023. If you wish to choose different cart sizes after the initial delivery in December 2023, there will be a $45 pickup/delivery charge for a cart exchanged at your residence. Please note, a smaller cart does not reduce your tax bill.

How Do I Use My New Carts?
Directions on how to use your new carts and detailed information about recycling will be delivered inside the blue recycling cart upon delivery in December 2023. Please call Pellitteri Waste Systems at 608-257-4285 with any questions.

The Carts Come in Two Sizes

Size	How Much Does It Hold	Dimensions
65-Gallon	5-6 kitchen bags*	24" by 27" by 42" high
95-Gallon	7-8 kitchen bags	26" by 34" by 46" high

* A standard kitchen bag is 13 gallons

You will receive 95-gallon carts unless you complete and return the form on the back of this flyer by October 2nd, 2023.

Pellitteri WASTE SYSTEMS

www.pellitteri.com

Pellitteri WASTE SYSTEMS

A TRADITION of SERVICE Since 1939

Sample Mailer continued...

(Mount Horeb example shown below)

When determining the size of cart that best suits your needs, please consider the following:

- **Trash will be picked up weekly.** Please choose your cart size based on your highest anticipated volume in any one-week period. For example, most households have more trash during the summer and around holidays. The lid on your trash cart should shut. Any additional trash placed outside the cart for pickup will need to be prearranged in advance. There is a fee for this service.

- **Recycling will be picked up every other week.** Please choose a cart large enough to handle two weeks' worth of recyclables. All recyclables – cardboard, paper, newspapers, magazines, plastic containers (#1-7), aluminum/tin/steel cans, and pots/pans (see our website for full list) – go into the recycling cart. We encourage you to get the largest recycling cart as our all-in-one system typically increases the amount of materials your household will recycle. The lid on your recycling cart should shut. Any additional recycling placed outside of the cart for pickup will need to be prearranged in advance. There is a fee for this service. (Prepaid recycling must be placed in clear plastic bags, no larger than 32 gallons and no heavier than 50 pounds each.).

You will receive a 95-gallon trash cart and 95-gallon recycling cart unless you return the form below by October 2nd, 2023.

All changes in cart size done at your residence after the initial delivery are subject to a $45.00 fee.

If you prefer a 65-gallon cart for either trash or recycling, please fully complete and mail this form in the enclosed envelope to: Pellitteri Waste Systems, P.O. Box 259426, Madison, WI 53725 by October 2nd, 2023. Be sure to include your phone number and/or e-mail address should we need to contact you. Please call Pellitteri Waste Systems at 608-257-4285 with any questions.

Name_____ Phone_____

Address_____ E-mail_____

Please check which size cart you would like, if different than the standard 95-gallon:

___ 65-gallon trash cart ___ 65-gallon recycling cart

Signature_____ Date_____

Village of Mount Horeb

Example of our website's Resource Page, dedicated to the residents of The Town of Berry

(Town of Springfield used as an example below)

Town of Springfield

We are happy to serve the Town of Springfield with our automated system for the collection of your trash and all-in-one recycling!

If you have any questions, please don't hesitate to call us at 608-257-4285 or submit a question through the Contact Us button below.

Contact Us

Important Documents & Links

Refuse & Recycling Collection Calendar

2025 Calendar

Additional Information

Recycle Info | Recycle Right Search Tool & App | Bulky Items | Hazardous Material | Town of Springfield Website | New Resident Info | Christmas Tree Collection

FAQs for the Town of Springfield

- What are my options if I find that my carts are not the right size?
- When should I put the cart(s) out?
- Where should I place my cart(s)?
- What can I put in the trash and recycling carts for collection?
- What should I do if I have more trash and/or recycling than what fits in the cart?
- I frequently have more trash and/or recycling than what fits in the largest cart. Can I order an additional cart?
- I'm cleaning out my garage/basement/etc. and I have a lot of trash to dispose of. Where can I dispose of it?
- How will large items be collected such as furniture and appliances?
- If I move, do I take the carts with me?
- What if my cart gets damaged or stolen?
- My cart was not completely emptied, why?
- Why was my cart tipped over after service?
- How do I dispose of my brush or yard waste?

Pellitteri WASTE SYSTEMS

A TRADITION of SERVICE Since 1939

2025 REFUSE AND RECYCLING

Collection Calendar

Fridays

Your area will be picked up on Fridays, except where noted below for holiday delays. Refuse will be collected weekly. Recycling will be collected every other week.

Refuse Pick-up Only.

Recycling and Refuse Pick-up.

Download our mobile app at **pellitteri.com/recycleright** to set up weekly reminders, receive service alerts and verify items can be recycled.

JANUARY '25

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

FEBRUARY '25

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	

MARCH '25

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

APRIL '25

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

MAY '25

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

JUNE '25

S	M	T	W	T	F	S
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15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30					

JULY '25

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6	7	8	9	10	11	12
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27	28	29	30	31		

AUGUST '25

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3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

SEPTEMBER '25

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

OCTOBER '25

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

NOVEMBER '25

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30						

DECEMBER '25

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

For scheduling the pick-up of items too large to fit into your cart, please call Pellitteri Waste Systems at (608) 257-4285. Pricing can be found on our website at **pellitteri.com**.

LOYALTY DISCOUNT

$20 OFF! a temporary dumpster

Expires 3/31/2026. Not valid with any other discounts, coupons or promotions.

FOR clean ups, small remodeling projects, bulky items, big jobs, roofing, etc.

Pellitteri WASTE SYSTEMS

A TRADITION OF SERVICE Since 1959

Residential

COLLECTION INFORMATION

RECYCLING *Information – All recyclables should be placed in your recycling cart*

EXPANDED *Paper* RECYCLING

- Cardboard (empty)
- Catalogs, magazines & phone books
- Cereal & cracker boxes (empty)
- Computer & office paper
- Envelopes & junk mail
- Holiday gift wrapping paper (no foils)
- Newspapers
- Paper cups (no plastic lids or straws)
- Paper egg cartons
- Paper grocery bags
- Paper milk and juice cartons or boxes
- Pizza boxes (empty)
- Shredded paper (place in clear or transparent plastic bag and tie shut; a full bag should be the size of a basketball)

RECYCLABLE *Plastic & Glass*

- All plastic bottles (no motor oils or gasoline)
- Plastic containers/cups #1-7
- Glass bottles & jars (clear, blue, brown or green translucent glass)

RECYCLABLE *Metal*

- Aluminum cans & aluminum pie plates
- Metal pots & pans
- Small metal appliances (toasters, blenders, etc.) –
- nothing larger than a basketball
  Small metal plumbing fixtures, faucets, valves Tin
- & steel cans

NON-RECYCLABLE *Items:*

- Batteries and any battery-containing items (fire hazard - check call2recycle.org)
- Brake rotors / drums
- Construction waste
- Electronics
- Frozen food or microwave dinner plates
- Glassware & ceramics
- Metal items heavier than 10 pounds
- Mirrors & windows
- Motor oil & gasoline containers
- Plastic film, wrap & Styrofoam
- Propane tanks (fire hazard - check earth911.com)
- Recyclable containers containing liquids or food
- Misc.: Carpet, clothing, diapers, fishing line, food, hoses, ropes & shoes

RECYCLING *Tips*

- Do not place any batteries, battery-containing items, or rechargeable items in your trash or recycling carts. They can start fires.
- Containers containing food or liquids, construction waste or electronics CANNOT be placed in the recycling cart.
- Should you choose to bag recyclables you place into the cart, please use clear or transparent bags and leave open – do not tie or seal. Clear bags can be purchased at most grocery and hardware stores.
- Flatten all cardboard and boxes to help ensure that your cart empties completely. The lid on your cart should shut.
- Do not flatten or crush plastic or metal items. Do not place smaller items inside larger containers. All items should be loose and empty. Remove all food waste, plastic, Styrofoam and packing peanuts.
- Your recycling cart will not be picked up if it contains trash, yard waste, prohibited items, or if overloaded.
- Check out www.pellitteri.com for dozens of 1-minute recycling tip videos, a 7-minute video showing what happens to your recyclables, and our Recycle Right Search Tool to easily verify if items are recyclable.
- Download the "Pellitteri Waste Systems" mobile app for pickup day reminders and the Recycle Right Search Tool.

0525

Pellitteri WASTE SYSTEMS

A TRADITION of SERVICE Since 1937

TRASH INFORMATION

TRASH *Information – What cannot go into your trash dumpster*

HAZARDOUS MATERIALS

Hazardous wastes, chemicals, and some cleaners are not to be disposed of in the trash. Examples—items that contain:

- Biological hazards including needles
- Corrosives
- Chemicals (including pool chemicals)
- Explosives
- Gasses
- Poisons
- Solvents

ELECTRONICS

Including:

- Cell phones
- Computers (desktop, laptop, netbook and tablet computers)
- Computer accessories (including keyboards, mice, speakers, external hard drives and flash drives)
- Computer monitors
- Desktop printers (including those that scan, fax and/or copy)
- DVD players, VCRs and other video players (i.e. DVRs)
- Fax machines
- Televisions

OTHER BANNED ITEMS

- Appliances
- Batteries
- Brush/Grass/Leaves/Yard Waste
- Fluorescent Bulbs/Fixtures
- 55 Gallon Barrels/Drums
- Full or partially-full aerosol cans
- Products containing mercury
- Oil/Gas/Petroleum Products (incl: oil filters and absorbents from spills larger than 1gal.)
- Paint (liquid form)
- Pharmaceuticals/Medications
- Recyclables
- Sharps/Needles
- Tires

- Cart Tag/Notification Example -

SORRY

Dear Resident:
We could not pick up your **DATE** _____

TRASH

- ☐ 1. Exceeds weight limit of _____ pounds.
- ☐ 2. Improper container/bags.
- ☐ 3. Item excluded from residential pickup.
- ☐ 4. Improper placement of receptacles.
- ☐ 5. Yardwaste mixed with garbage.
- ☐ 6. Trash container is unacceptable - **Please replace.**
- ☐ 7. **NO** hazardous waste/flammable materials allowed

RECYCLE

- ☐ 8. Recyclables & non-recyclable waste mixed.
- ☐ 9. Items are not included in this recycling program.
- ☐ 10. Cardboard **MUST BE** flattened.

YARDWASTE

- ☐ 11. Brush exceeds 5' in length.
- ☐ 12. Brush diameter exceeds 6".
- ☐ 13. Brush and yard waste not at the curb.

OTHER

_____
_____
_____

Please correct the problem marked above and we will be happy to pick it up on your next service day.

Pellitteri WASTE SYSTEMS

PELLITTERI.COM
608.257.4285

Customer Address

Route #

Town of Berry Fuel Table

Price of Fuel	Surcharge
$4.00 - $4.25	$0.15
$4.26 - $4.50	$0.30
$4.51 - $4.75	$0.45
$4.76 - $5.00	$0.60
$5.01 - $5.25	$0.75
$5.26 - $5.50	$0.90
$5.51 - $5.75	$1.05
$5.76 - $6.00	$1.20

- Fuel Surcharge is a per home charge.
- When fuel is below $4.00 per gallon, there is **NO FUEL SURCHARGE.**
- If fuel exceeds $6.00 per gallon, the fuel table will be extended using the same pattern.

Pellitteri WASTE SYSTEMS

A TRADITION of SERVICE Since 1939

List of Current Municipalities Served

Municipality/ Area Served	Approximate Population	Years Serviced From-To	Refuse Collection	Recycling Collection	Yardwaste Collection	Brush Collection
City of Middleton	22,636	1/1/2010 to present	Yes	Yes - weekly	No	No
Village of Waunakee	14,998	1/1/2011 to present	Yes	Yes - weekly	No	No
Village of Oregon	11,610	1/1/2008 to present	Yes	Yes - weekly	No	No
City of Fitchburg	30,834	1/1/2009 to present	Yes	Yes	Yes	Yes
City of Sun Prairie	36,653	4/1/2016 to present	Yes	Yes - weekly	Yes	No
Village of Shorewood Hills	2,197	12/1/2007 to present	Yes	Yes - weekly	No	No
Village of McFarland	9,378	1/1/2014 to present	Yes	Yes - weekly	No	No
City of Brodhead	3,249	8/1/2015 to present	Yes	Yes	No	No
Village of Belleville	2,591	1/1/2013 to present	Yes	Yes	No	No

In addition to the municipalities listed above, we also serve the following communities for curbside refuse and recycling collection:

- City of Monona
- City of Monroe
- City of Wisconsin Dells
- City of Verona
- Town of Arena
- Town of Brooklyn
- Town of Burke
- Town of Delton
- Town of Dunn
- Town of Middleton
- Town of Montrose
- Town of New Glarus
- Town of Newport
- Town of Oregon
- Town of Pleasant Springs
- Town of Springfield
- Town of Sun Prairie
- Town of Verona
- Town of Vienna
- Village of Arena
- Village of Arlington
- Village of Black Earth
- Village of Brooklyn
- Village of Cottage Grove
- Village of Dane
- Village of Fall River
- Village of Maple Bluff
- Village of Mount Horeb
- Village of New Glarus
- Village of Poynette
- Village of West Baraboo
- Village of Windsor

*Supplemental data and contacts available upon request.

Pellitteri WASTE SYSTEMS

A TRADITION OF SERVICE Since 1939

Town of Berry

Dane County, Wisconsin

On behalf of myself, as well as all of us here at Pellitteri Waste Systems… thank you again for your time, as well as the opportunity for Pellitteri to be the new curbside refuse and recycling service provider for the Town of Berry.

We look forward to showing you how our commitment to quality, safety, and customer service truly makes Pellitteri Waste Systems THE trusted source for trash and recycling services in Southern Wisconsin!

The following pages are just a small sampling of some of the accolades, awards and referrals Pellitteri has received over the years. Our dedication to being a leader in the recycling field and our tradition of excellent service is something we're very proud of…

Sincerely,

Todd C. Bollenbach
Municipal Account Executive

2023 Wisconsin Department of Natural Resources Recycling Excellence Award

FOR IMMEDIATE RELEASE: 2023-11-15

Contact: Jennifer Semrau, DNR Waste and Materials Management Program

Jennifer.Semrau@wisconsin.gov or 608-381-0960

DNR CELEBRATES WISCONSIN RECYCLING EXCELLENCE AWARD WINNERS ON AMERICA RECYCLES DAY

PELLITTERI WASTE SYSTEMS

After implementing the first single-stream materials recovery recycling facility in south central Wisconsin in 2012, Pellitteri Waste Systems set a goal to decrease the amount of non-recyclable items coming into the MRF and increase the recyclables it can accept. To accomplish this, the company launched a recycling education initiative and invested in new technology. Its recent education initiative included a seven-minute video of the facility operations, a series of short (one-minute) recycling tip videos, multilingual recycling education, social media and a Recycle Right mobile app. The amount of non-recyclable material received decreased by 24% after the first year and an additional 8% in 2022. Using technology innovations, Pellitteri was also able to expand the materials that can be recycled. Some of the unique materials now accepted include paper cups, aluminum foil, small metal appliances and shredded paper.

2023 Business Friend of the Environment Award

WMC
Wisconsin's Chamber

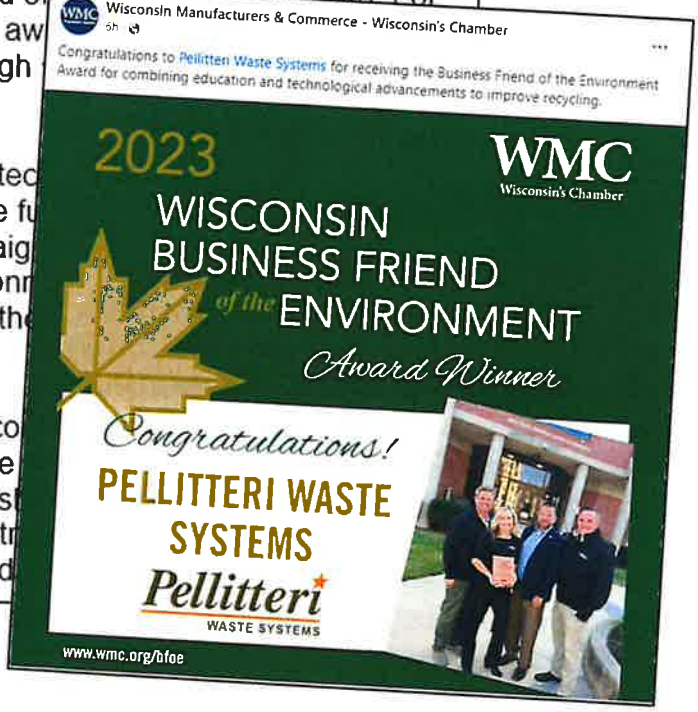
WISCONSIN BUSINESS FRIEND *of the* ENVIRONMENT

Wisconsin Manufacturers & Commerce Announces 2023 Business Friend of the Environment Award Recipients

MADISON - Wisconsin Manufacturers & Commerce (WMC) – the combined state chamber and manufacturers' association – announced nine companies as recipients of the Wisconsin Business Friend of [illegible] Award. For over three decades, WMC has presented this aw[illegible] demonstrated environmental leadership through [illegible] and innovation.

"Wisconsin businesses lead the charge in protec[illegible] commitment to both their communities and the fu[illegible] Director of Environmental & Energy Policy Craig[illegible] recipients of the Business Friend of the Environm[illegible] and beyond what they are required to protect th[illegible] proud to highlight their important efforts."

Awards are presented in three categories, acco[illegible] Businesses must demonstrate they have made [illegible] areas of sustainability, environmental stewards[illegible] The goal of this awards program is to demonstr[illegible] the public that businesses are leading in sound[illegible]



2022 Outstanding Achievement in Education Award

AROW
ASSOCIATED RECYCLERS OF WISCONSIN
Leaders in Resource Renewal

A non-profit association that provides statewide proactive leadership on waste reduction and recycling through education, advocacy, collaboration, programs and services.

For Immediate Release

Media Contact:
Karin Sieg, Executive Director
Associated Recyclers of Wisconsin
execdirector@arow-online.org
(715) 343-0722

Betsy Powers, Vice President
Associated Recyclers of Wisconsin
bpowers@scsengineers.com
(608) 333-5408

AROW Honors Recycling and Waste Reduction Efforts Throughout Wisconsin at Annual Awards Ceremony

Stevens Point, WI (March 6, 2023) – The Associated Recyclers of Wisconsin (AROW) proudly held their annual awards ceremony last week at the 2023 Wisconsin Integrated Resource Management Conference (www.wirmc.org). The ceremony, held on February 23rd, recognized individuals and organizations for outstanding work in the field of recycling and waste reduction.

This year AROW gave out a total of three awards.

"AROW always looks forward to honoring those working hard in our industry. This year's recipients clearly demonstrate the strength of recycling in Wisconsin with achievements in public and private industry as well as education," said Betsy Powers, AROW's Vice President. "AROW is the voice for recycling and waste reduction in Wisconsin and we are proud to recognize these individuals and groups."

The prestigious **Christy Dixon Recycler of th**
Development Board Director formerly the W
Waukesha, WI. This recognition is given to a
standards. Analiese has been a leader in the

Some of Analiese's highlights over the years
includes a dividend payment to partner com
contributor to the development of the Wau
and identified a continuous improvement op
new recycling app specifically designed to ta

Despite being incredibly busy with her 'day j
a leadership capacity as Committee Chair, V

The **Outstanding Achievement in Waste Re**
Waukesha County Recycling. This recognitio
program.

The Waukesha County Recycling team creat
partnership that is built to share the benefit

The **Outstanding Achievement in Education Award** was awarded to Pellitteri Waste Systems of Madison, WI. This award is given to an individual or group from the public, private, or non-profit sector that has excelled in solid waste or recycling environmental education.

Pellitteri is passionate about keeping Wisconsin's recycling program strong and producing quality material. Pellitteri has accomplished this through their major education focus of educating customers and south central Wisconsin through 24 video shorts on recycling right topics like propane tanks, batteries, electronics, food contamination, etc.; producing Material Recovery Facility operation videos so residents can see first hand how materials get sorted at their facility; paid social media posts and ads; and calendars, cart information, new resident information, recycling information, FAQs and more for 38 municipalities and 44 private homeowner associations. Their commitment to a strong recycling program throughout Wisconsin is evident in their willingness to serve on industry groups and associations such as the Council on Recycling, National Waste and Recycling Association- WI Chapter, and the WI DNR Waste and Materials Management Study Group.

AROW is a membership-based organization, serving the recycling and waste reduction interests of citizens, organizations, municipalities and businesses across the state. For those who support recycling and wish to see more waste diverted into productive use, consider joining the cause by becoming an AROW member.

###

About the Associated Recyclers of Wisconsin (AROW)
Founded in 1990, AROW is an association representing Wisconsin's recycling, waste reduction and sustainability professionals. The organization provides leadership through education, advocacy, and collaboration and promotes effective, efficient and sustainable material recovery initiatives. For details on AROW, its positions and programs visit www.arow-online.org.

Strategic Materials and The Carton Council's Letters of Referral

STRATEGIC MATERIALS

17220 Katy Freeway, Suite 150, Houston, Texas 77094
STRATEGICMATERIALS.COM

Dear Pellitteri Waste System Customers and/or Potential Customers,

Strategic Materials Inc. is the largest glass recycling company in the U.S. We specialize in turning used glass into clean, ready to use, glass cullet. The recycling plant in Delavan manufactures glass cullet which is used to make new glass bottles. We are currently the only organization in Wisconsin that is taking mixed color glass from single stream recycling plants for the purpose of reuse and recycling. Most glass that doesn't come to us is being sent to a landfill --- never to be used again even though it has an unlimited life cycle.

Strategic Material's Delavan, Wisconsin, location recognizes Pellitteri Waste Systems for producing the cleanest, three-mix glass that comes from a single stream MRF in Wisconsin. Having clean material is essential to our operations by minimizing waste and allows us to recycle the highest percentage of material. We appreciate Pellitteri's dedication to providing quality materials to our organization. Customers of Pellitteri Waste Systems can feel confident that their mixed glass recycling efforts are resulting in the highest quality and quantity glass reuse available.

Sincerely,

Daniel VanKorn
Regional Sourcing Manager - Midwest
c. 281-755-7132 | dvankorn@strategicmaterials.com
SMI Delavan | 1849 Hobbs Drive Delavan, WI 53115

Carton Council of North America
Midwest Office -7325 Edgehill Rd , Greendale WI 53129

To whom it may concern,

My name is Jim Birmingham, Midwest director for The North American Carton Council. Pellitteri Waste and Recycling of Madison has always been a leader in new initiatives to add commodities to the recycling container. In 2015 when presented with the opportunity to add carton recycling to residential and school containers Pellitteri was one of the first MRF in Wisconsin to add them even though it meant disrupting and doing several changes to their processing line .
I have personally known this family run business for 25 years . They are one of the top companies in the industry .

Sincerely

Jim Birmingham

Midwest Director ,Carton Council

CARTON COUNCIL

DEPARTMENT OF PUBLIC WORKS
DIRECTOR / CITY ENGINEER

CITY OF MIDDLETON
7426 HUBBARD AVENUE
MIDDLETON, WI 53562-3118

PH 608.821.8381 FAX 608.827.1080
E-MAIL: sstauske@cityofmiddleton.us
WEB: www.CityofMiddleton.us

September 27, 2024

Todd Bollenbach, Municipal Account Rep.
Pellitteri Waste Systems

Todd,

I'm writing this letter of recommendation on behalf of the residential and commercial property owners in the City of Middleton being served by Pellitteri Waste Systems.

The City of Middleton made a switch to automated collection in 2010, and while there were some initial bumps in the road to gaining public acceptance of the change from manual collection of unlimited volume, we found the automated system to be efficient, easy to use, and economical. After evaluating proposals from several companies, the City of Middleton chose to enter into a multiple year contract with Pellitteri Waste Systems. Implementation of the automated collection system went much smoother than anticipated thanks in large part to exceptional customer information provided by Pellitteri, as well as timely rollout of the carts.

In addition to getting the new system up and running, Pellitteri has shown over the past nearly 15 years their commitment to customer satisfaction, both with our municipal employees and with our residential and commercial users. Inquiries and complaints (of which there have been very few) have consistently been addressed by Pellitteri's outstanding customer service representatives, with personal involvement of sales and management personnel as appropriate. Pellitteri provides invoicing and customer database updates that work with our format needs, and provides thorough reporting of refuse and recyclable materials collected to help us monitor progress toward our sustainability goals and WDNR reporting requirements.

In 2014, Pellitteri proactively proposed a contract amendment that resulted in more frequent collection of recyclable materials (weekly instead of bi-weekly), and also reduced costs. Pellitteri has been instrumental in community recycling and paper shredding events, and their staff helped us plan for the 2015 construction of our current permanent recycling drop-off facility. Pellitteri has also been very helpful in providing advice to our Sustainability Committee and helped us shape ordinances related to solid waste issues.

As a measure of the City of Middleton's satisfaction with Pellitteri's service, when our contract was approaching its end date in 2023 the City decided to negotiate a 10-year extension instead of soliciting competitive quotes for a new agreement. I'm very pleased with Pellitteri's service, and I highly recommend them.

Sincerely,

Shawn Stauske

Shawn Stauske
Dir. Public Works / City Engineer

THE CITY OF
Fitchburg
PUBLIC WORKS

Public Works
5520 Lacy Road
Fitchburg, WI 53711-5318
Phone: (608)270-4262
Fax: (608)270-4275
www.fitchburgwi.gov

To: Todd Bollenbach, Municipal Account Executive
Pellitteri Waste Systems

From: Ben Schulte, Environmental Engineer

Date: September 30, 2024

Subject: Municipal Waste Services

As the Environmental Engineer for the City of Fitchburg, I have been impressed with the quality of service Pellitteri provides to the community. Complaints are generally few and far between, and your costumer service team has done an outstanding job addressing complaints as soon as they arise. I can't recall a time where I haven't gotten a response to a question within a couple hours at most, if not immediately.

Fitchburg prides itself on being a leader in recycling and sustainability, and with that in mind, we feel Pellitteri's company philosophy aligns with Fitchburg's values as a community. As the owner of a Material Recovery Facility, Pellitteri has greater control over how our recyclables are used, and go above and beyond what is required by DNR in several instances:

- Recycled glass goes to a local glass recycler to be made into new glass products (rather than being used as an alternate to landfill daily cover as allowed by the DNR).
- Shredded paper is accepted for recycling.
- Paper cartons are accepted for recycling.
- Empty aerosol cans are accepted for recycling.
- Small appliances are accepted for recycling

Your strong commitment to engaging with the community and providing free educational programs to residents is also appreciated. The biannual paper shredding events always have a great turnout, and your recycling tips videos have been a great resource for the City website.

Sincerely,

Ben Schulte
Ben Schulte, PE
Environmental Engineer

City of Monona – Public Works & Utilities

5211 Schluter Road
Monona, Wisconsin 53716
Phone: (608) 222-2525
Fax: (608) 222-9225
www.mymonona.com

Pellitteri has been the City of Monona's solid waste and recycling collection service provider for nearly a year. In that time Pellitteri has exceeded our expectations for customer service and quality of service, both of which are unmatched by any of the city's previous providers. Collection issues are nearly nonexistent, but when an issue does arise, it is solved quickly by Pellitteri's customer service staff. When our customers need to call Pellitteri, they are greeted by a live person, not a recorded phone tree, who is familiar with the City of Monona and our contract with them. They care about our business, and it shows. Their reputation speaks for itself.

Dan Stephany
Director of Public Works
City of Monona

Pellitteri WASTE SYSTEMS

A TRADITION of SERVICE Since 1939

Hi Joe,

The Town of New Glarus would like to thank Pellitteri Waste Systems for the smooth transition to their collection services. We've now been with Pellitteri for 6 months, & there's been a noticeable decline in the amount of weekly complaints & concerns from residents as opposed to our previous service. And when we do receive a concern, we have been more than happy with the attentive responses from the Customer Service department.

Thank you for all of your assistance in this process & your continued high quality service provided to the residents of our town!

Jesse Wahl
She/her
Clerk-Treasurer
Town of New Glarus
608-527-2390

Good morning Joe,

Nice to meet you. I would like to let you know that out of the communities I have worked in, dealing with your staff has been one of my best experiences.
Olga and Grace are always pleasant, and nice to work with. 2020 was a difficult year, but your staff handled it well.

Thank you,

Angie Runde

Village of Belleville
Deputy Clerk/Treasurer
PO Box 79
Belleville, WI 53508
arunde@villageofbelleville.com
608-424-3341 x. 105

BELLEVILLE, WI
Small community...Big heart

VILLAGE OF OREGON Wisconsin

INCORPORATED 1883

Jeffrey S. Rau, P.E. Director of Public Works

MEMO

TO: Village Board & Mike Gracz, Village Administrator

FROM: Jeff Rau, DPW

DATE: August 31, 2020

RE: Pellitteri Waste Systems -- 10 Year Contract Extension Proposal

Pellitteri has been serving the Village of Oregon since 2007 with curbside refuse & recycle pickup. Since 2007, the Village has been serviced with weekly refuse pickup and every other week pickup of recyclable items. Pellitteri has negotiated contract extensions in 2012 and 2017. The current contract with Pellitteri runs through 2022. See the attachment following this memo for the current contract pricing schedule.

We have been very pleased with Pellitteri and the service that they have provided for our residents. It is never a perfect system; however Pellitteri has been responsive to any concerns or complaints. We really do receive very few complaints on refuse & recycling which is a good testimony to the work they are doing.

The Village has experienced significant growth and Pellitteri is also seeing a significant increase in recyclables including a very large increase in cardboard products. This is likely attributed to the large increase in on-line retail and free shipping offered by many during COVID. I can confirm that one of the more common requests we receive is somewhere to recycle cardboard as it can fill up the recycle bin quickly.

Village Hall • 117 Spring Street • Oregon, Wisconsin 53575-1494
Telephone: (608) 835-6290 • Fax (608) 835-6503
jrau@vil.oregon.wi.us

Joe Spair

Subject: RE: Contract Options

Hi Joe,
The motion to extend the contract with Pellitteri for another 5 years, was really a no-brainer.
The Village Board passed the motion unanimously with flying colors after looking at the rates, there was barely any discussion.
Everyone is super happy with the collection service.
I am looking forward to a continued great relationship with all of you.
Thanks Joe. Stay well.

Teresa

Teresa Hughey Groves
Village of Dane
Clerk Treasurer
102 W. Main St
Dane, WI 53529
608-849-5422
www.villageofdane.org

PELLITTERI WASTE SYSTEMS LAUDED BY CITY OF FITCHBURG FOR ROLE IN RECYCLING AWARD

FOR IMMEDIATE RELEASE

February 12, 2014

MADISON, WI – Pellitteri Waste Systems was recently recognized and thanked by the city of Fitchburg for services provided to Fitchburg's Organics Collection Pilot program. The program, which ran from April 2012 through December 2013, was honored with a Excellence in Recycling Award from the Wisconsin Department of Natural Resources late last year. In accepting the award, the city thanked Pellitteri Waste Systems for the company's role in making the pilot program possible.

"The City of Fitchburg would like to extend our sincere appreciation for Pellitteri's support during the Household Organics Collection Pilot," Paul Woodard, Fitchburg's Director of Public Works/City Engineer wrote in a January 21 letter to Pellitteri Waste Systems. "We could have never achieved this great accomplishment without your help."

"This is a great recognition. We are pleased to have played a role in the success of the Organics Collection Pilot Program," says Pellitteri Waste System VP of Finance David Pellitteri.

The city of Fitchburg reports that the pilot program engaged more than 320 of the 400 target households and "provided a wealth of logistical information and will contribute to the success of any future city-wide household organics collection program."

This article can be found at https://www.pellitteri.com/blogs/news/pellitteri-waste-systems-lauded-by-Village-of-fitchburg-for-role-in-recycling-award

TOWN OF BERRY
REQUEST FOR PROPOSALS (RFP)
RESIDENTIAL GARBAGE/RECYCLING SERVICES

SUMMARY

The Town of Berry (hereafter, referred to as "Town") is seeking proposals for garbage and recyclable collection for the residents of the Town.

The Town is a rural municipality in Dane County. It has a population of 1,181 who live in approximately 515 residences

BACKGROUND

The proposal is for the term beginning January 1, 2026 through December 31, 2030.

The proposal is due on June 9, 2025

Proposals should be mailed or emailed to:

Town of Berry
9046 State Road 19
Mazomanie, WI 53560
twnberry@chorus.net

Questions regarding proposal are to be directed to the Town Clerk/Treasurer, 608-767-4152
twnberry@chorus.net

REFUSE COLLECTION

The Contractor shall collect and haul all normal domestic household refuse generated by single-family units, duplex units and farms. Any commercial structure or businesses require their own separate contract with the contractor of their choice.

RECYCLABLE COLLECTION

The Contractor shall collect, process and haul recyclables, in accordance with the Town's Recycling Ordinance and/or any Dane County applicable rules and regulations, and in accordance with any State of Wisconsin mandates. The Contractor shall not collect non-recyclable materials or recyclable materials that have not been properly prepared. The Contractor shall leave those items in the container and leave a notice of improper material.

SERVICE

- The contractor shall collect refuse weekly and recyclables bi-weekly in accordance with a specific collection schedule, established and maintained by the Contractor, with the Town's approval.
- At the beginning of each year the contractor shall provide dates of collection. Unless the contractor gives the Town and affected residents at least thirty days advance notice, all regular collections shall occur on the same day each week. When a designated collection

day is scheduled for pickup on a holiday, collection shall be made on the business day following that regular collection day. Holidays shall be New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

- Should the contractor decline from collecting any curbside pickup, he or his agents shall inform the resident why the solid waste was not collected.
- The Contractor agrees that no recyclable materials collected under this agreement will be landfilled, with the exception of materials that are unmarketable due to improper preparation or contamination. The contractor may decline to collect any recyclable materials not properly prepared or placed. In the event that markets become unavailable for any recyclable material to be collected in this program during any term of this Contract, the Contractor shall notify the Town, and the two parties agree to meet to negotiate a resolution to the problem.
- The Contractor shall provide the Town with a recycling summary detailing the weight of each recyclable material collected on a quarterly basis. Complaints from residents and from Contractor, shall be submitted on a quarterly basis. Contractor will assist the Town in educating residents on the proper way to recycle and proper procedures for solid waste disposal.
- The contractor provides garbage and recycling collection services to the Town Hall and the Town Garage at no additional charge.

COLLECTION EQUIPMENT

An adequate number of vehicles shall be provided by the Contractor to serve in accordance with the terms of this Contract. All vehicles and other equipment shall be kept in proper repair and sanitary condition. Each vehicle shall bear, as a minimum, the name and phone number of the contractor plainly visible on both sides of the vehicle. All vehicles shall be sufficiently secure so as to prevent any littering of solid waste and/or leakage of fluid. No vehicles shall be willfully overloaded. The contractor may make private collections with the same vehicles used for contract collections provided that such use in no way impairs the delivery of service required under this Contract.

INDEMNITY

The Contractor will indemnify and save harmless the Town, agents, and employees from and against any and all suits, actions, legal proceedings, claims, demands, damages, costs, expenses, and attorney's fees resulting from a willful or negligent act or omission of the contractor, its officers, agents, servants and employees in the performance of this Contract; provided, however, that the Contractor shall not be liable for any suits, actions, legal proceedings, claims, demands, damages, costs, expenses and attorney's fees arising out of the award of this Contract or a willful or negligent act or omission of the Town, Board members and employees.

INSURANCE

- In addition to worker's compensation insurance, the Contractor shall carry general public liability insurance with limits of not less than $1,000,000 aggregate coverage, vehicle insurance with not less than $1,000,000 aggregate coverage and an umbrella policy with not less than $1,000,000 coverage. The contractor shall furnish the Town

with a certificate to show that all required insurance policies are in force and effective for the term of the Contract.

- All insurance policies carried by the Contractor, required by the conditions of the contract, shall bear an endorsement or shall have attached thereto a rider providing that in the events of cancellation of such policies for any reason whatsoever, the Town shall be notified, in writing, by the carrier and contractor, at least thirty days prior to such cancellation.

CONTENT OF BID

- Background information about the submitter's organization
- Three references from current municipal customers
- Include as an exhibit, a typical municipal contract
- Please answer the following questions and submit with your proposal. (Answer the questions that are applicable to your company)

1) Monthly charge per household for weekly collection of residential **solid waste** with automated refuse collection. Please see attached proposal for pricing.

What is the initial cost to purchase the containers? There is no additional cost for containers.

What is the size(s) of the containers? Standard size carts are 96-gallon, with optional 64-gallon carts.

Would you be prepared to provide multiple container sizes at the option of the homeowner? Yes

2) Monthly charge per household for weekly collection of residential **recyclables** with automated collection. Please see attached proposal for pricing.

What is the initial cost to purchase the containers? There is no additional cost for containers.

What is the size(s) of the containers? Standard size carts are 96-gallon, with optional 64-gallon carts.

Would you be prepared to provide multiple container sizes at the option of the homeowner? Yes

3) Monthly charge per household for weekly collection of residential **solid waste** with residents using own containers or bags. Pellitteri only offers automated curbside carted service for collection.

Is there a (number) bag limit per week? n/a

4) Monthly charge per household for bi-weekly collection of residential **recyclables** with residents using own containers or bags. Pellitteri only offers automated curbside carted service for collection.

for a breakdown of bulk item pricing.

5) What is the fee for large items, such as TV's, appliance, furniture, etc.? (You may attach a price list)

Pellitteri offers bulk item pick-up to all Town of Berry residents. Please see attached proposal for a breakdown of bulk item pricing listed on page 14.

6) Please advise any other applicable fees and/or additional services (if any):

The only additional cost to the Town would be if fuel prices go over $4.00/gallon, in which case a fuel surcharge would be applied. Any applicable fuel surcharge pricing is outlined in our proposal. Additional services available to the Town are outlined in the proposal.